

# ENHANCE

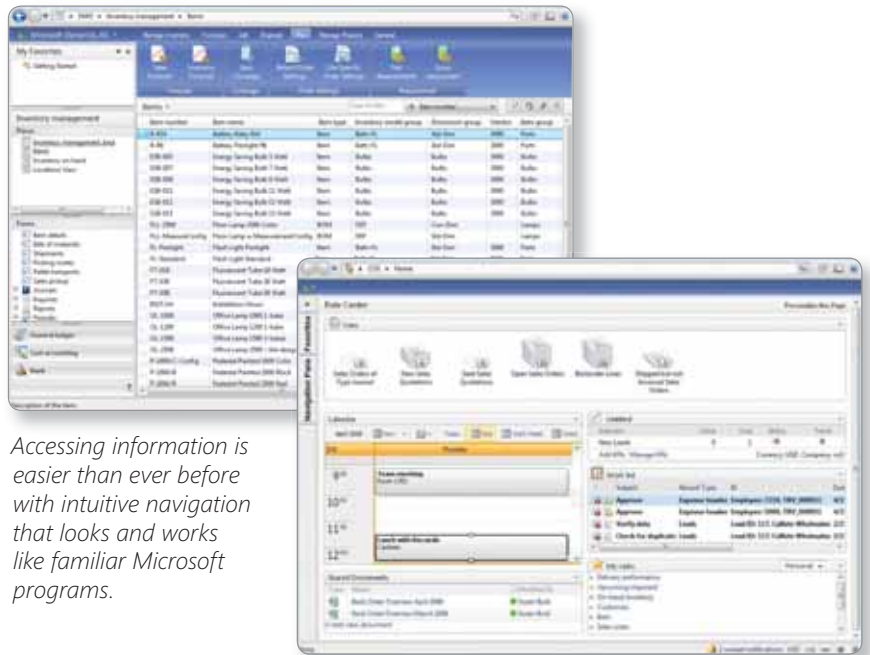
## What's New in Microsoft Dynamics AX 2009

### BENEFITS

- **Help your people work faster and smarter.** Streamline access to critical information and processes through Role Centers that help people organize and better manage individual work. A familiar, intuitive user experience helps people navigate, communicate, and complete tasks.
- **Manage growth and change.** Enhance collaboration throughout the organization and the entire supply chain. Build more profitable partnerships and respond swiftly to change by integrating processes and sharing information and documents.
- **Manage the complexities of a global organization and gain insight across multiple sites.** Centralize and standardize processes, collaborate effectively across your organization, and manage your business across geographies and locations.
- **Help comply with regulations and customer initiatives.** Help reduce the risk, liability, and cost associated with corporate governance, regulatory compliance, and customer initiatives, including financial, legal, and environmental initiatives.

**Empower your people and enhance your organization's ability to compete in a global market by responding faster to change and managing complexity while complying with regulations and customer initiatives.**

Microsoft Dynamics™ AX 2009 delivers improved tools to help your people find, use, and share information; build more profitable relationships; meet shifting demands; and capitalize on new opportunities. Your business can define flexible workflows that enhance organizational controls and help you meet a variety of compliance requirements, including financial, legal, and environmental, as well as customer initiatives.



*Accessing information is easier than ever before with intuitive navigation that looks and works like familiar Microsoft programs.*

*Role Centers help people prioritize work and gain insight into relevant information.*

### Work smarter with Role Centers and powerful business intelligence

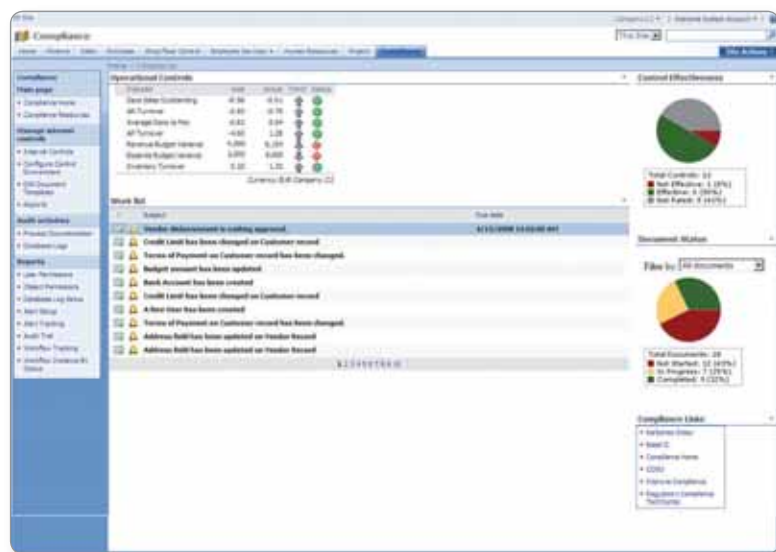
Microsoft Dynamics AX 2009 can help your people improve productivity by providing out-of-the-box, RoleTailored access to information, tasks, and business processes. Gain deeper insight into critical business data across your organization with relevant performance indicators based on predefined data cubes and flexible analytical tools, including integration with Microsoft® SQL Server® Reporting Services.

## Maximize new business opportunities and accelerate growth

A flexible, service-oriented architecture (SOA), easy exchange of business documents, and Web services make it faster and easier to adapt Microsoft Dynamics AX to new business models and expanded partner relationships. A powerful workflow engine helps you respond quickly to customer demands and changing conditions by creating ad-hoc business processes.

## Streamline business processes across locations and countries

Provide support for shared service centers for greater standardization across the organization and take advantage of economies of scale to reduce redundancy and operational costs. Integrated, Web-based expense management helps ensure people follow your company's best practices. In addition, new multi-site capabilities enable your growing organization to plan and allocate materials and resources smoothly across facilities. Internal sales representatives can provide accurate delivery dates using available-to-promise (ATP) and capable-to-promise (CTP) functionality.



*The Compliance Center provides a central repository for managing compliance activities.*

## Define internal controls and improve transparency

Create workflows to specify events based on relevant compliance scenarios, including routings, approvals, delegations, and escalations. The built-in Compliance Center helps improve transparency into corporate governance and compliance with a single repository of policies, procedures, documents, and reports.

## Upgrade to maximize your IT investment

With Microsoft Dynamics AX, Business Ready Enhancement Plan subscribers can get enhancements based on their specific plan. In addition, Microsoft Dynamics Sure Step, a suite of tools, methodologies, and services, simplifies and standardizes the upgrade process—whether you're upgrading from Microsoft Dynamics AX 3.0 or Microsoft Dynamics AX 4.0—to help you maximize your current IT investment. Contact your local Microsoft Dynamics partner for specific information about how you can benefit from the latest enhancements.

## FEATURES

<b>Role Centers</b>	<ul style="list-style-type: none"><li>• Microsoft Dynamics AX and the Enterprise Portal framework provide RoleTailored access to data, reports, alerts, and common tasks. You can personalize your Role Center to monitor and prioritize tasks based on business needs.</li><li>• Tasks are presented visually as document Cues that provide information about the workload associated with each activity.</li><li>• Role Centers can be displayed in a Windows® client or Enterprise Portal in Microsoft Dynamics AX using Microsoft Office SharePoint® Server.*</li></ul>
<b>Upgrade options</b>	<ul style="list-style-type: none"><li>• Upgrade directly from Microsoft Dynamics AX 3.0 or Microsoft Dynamics AX 4.0 to Microsoft Dynamics AX 2009.</li></ul>
<b>Unified communications</b>	<ul style="list-style-type: none"><li>• Use presence information to collaborate easily with coworkers, business partners, vendors, and customers whose data is maintained in your ERP system.</li><li>• Communicate by sending e-mail or starting an instant message or phone conversation from within Microsoft Dynamics AX.**</li></ul>
<b>User interface</b>	<ul style="list-style-type: none"><li>• Quickly find what you need with simple navigation based on the familiar, intuitive interface of the Microsoft Office system.</li><li>• Use flexible tools to present data easily and visually.</li></ul>
<b>Flexible workflow</b>	<ul style="list-style-type: none"><li>• Use Windows Workflow Foundation to create business rules and custom workflows—or use templates—to automate business processes.</li></ul>
<b>Country-specific functionality</b>	<ul style="list-style-type: none"><li>• Expand functionality to help you comply with country-specific regulations.</li></ul>
<b>Multi-site capabilities</b>	<ul style="list-style-type: none"><li>• Use the new Site inventory dimension across the system to support multi-site scenarios.</li><li>• Streamline multi-site management with the ability to define different costs, prices, and cost category rates; set default financial dimensions for sales orders; control delivery dates in different time zones; and run master planning to view bills of material (BOM) items and route data by site dimension.</li><li>• Access support for multiple time zones with preferences for date and time fields set at the user level.</li></ul>
<b>Business Intelligence (BI)</b>	<ul style="list-style-type: none"><li>• Select predefined performance indicators based on role and monitor critical business processes in a dashboard view—all from within the Role Center.</li><li>• Ease report generation with predefined RoleTailored data cubes.</li><li>• Use predefined cubes for Microsoft Office PerformancePoint™ Server 2007 to formulate effective business strategy, monitor performance, and analyze results across your entire organization.</li><li>• Spot trends and opportunities faster by generating standard, ad-hoc, and analytical reports with SQL Server Reporting Services.</li><li>• Generate analytical and ad-hoc reports in Microsoft Office Excel® using SQL Server Analysis Server.</li><li>• Share and modify data by exporting to Microsoft Office Visio® and Excel, with the ability to use PivotTable® views.</li></ul>
<b>Shared services support</b>	<ul style="list-style-type: none"><li>• Help reduce costs with centralized processing for customer and vendor payments.</li></ul>
<b>Financial management</b>	<ul style="list-style-type: none"><li>• Preauthorize credit card payments for sales orders.</li><li>• Use three-way matching for vendor invoices to invoice a purchase order by packing slip, save an invoice prior to posting, and enter miscellaneous charge codes that were not on the original purchase order.</li></ul>

\* Enterprise Portal is available only with Microsoft Dynamics Client for Microsoft Office and therefore requires the Advanced Management licensing edition.

\*\* Using instant messaging or Voice over Internet Protocol (VoIP) phone services requires the purchase of additional components or services.

## FEATURES (cont.)

ADVANCED MANAGEMENT	<b>Integration with Microsoft Office Project Server</b>	<ul style="list-style-type: none"> <li>Combine the power of Microsoft Office Project Server and Microsoft Dynamics AX to plan and administer projects, and provide bi-directional integration for projects, activities, and tasks.</li> </ul>
	<b>Compliance management</b>	<ul style="list-style-type: none"> <li>Easily track and manage compliance status, documents, reports, and activities using Compliance Center.</li> <li>Define and enforce process and data controls with business rules and workflow engines that route events based on specific risk and compliance scenarios.</li> <li>Document critical business processes and controls with the integrated Task Recorder.</li> <li>Obtain approval information for user-defined compliance control processes electronically by using electronic signatures.</li> </ul>
	<b>Quality management</b>	<ul style="list-style-type: none"> <li>Improve business processes for quality assurance, quality control, raw materials, and lot traceability.</li> </ul>
	<b>Web-based expense management</b>	<ul style="list-style-type: none"> <li>Create per diem rules, define approval workflows, import credit card transactions, and handle personal expenses.*</li> </ul>
	<b>Purchase requisitions</b>	<ul style="list-style-type: none"> <li>Streamline procurement with an end-to-end process that includes requests for proposals (RFPs), vendor comparison and selection, and integrated purchase processes.</li> </ul>
	<b>Customer relationship management</b>	<ul style="list-style-type: none"> <li>Improved lead and opportunity management includes the ability to create, review, update, and manage information about leads. Associate responsibilities, employees, and campaign data with stored information.</li> <li>Maintain and centralize contact information across your organization using the Global Address Book.</li> </ul>
	<b>Advanced financial support</b>	<ul style="list-style-type: none"> <li>Any company in the enterprise can print a statement for any customer, and the enterprise can create a single, consolidated statement for multiple companies.</li> <li>Define allocation rules to distribute posted amounts to destination accounts or dimensions at any time.</li> </ul>
ADDITIONAL COMPONENTS	<b>Extended language support</b>	<ul style="list-style-type: none"> <li>Enhanced support includes the Arabic language and character set.</li> <li>Read forms using the bi-directional user interface.</li> </ul>
	<b>Human resource management</b>	<ul style="list-style-type: none"> <li>Integrate employee information between human resources and payroll systems.</li> <li>Facilitate pay-for-performance with various compensation and incentive plans.</li> </ul>
OTHER	<b>Microsoft Dynamics Client for Microsoft Office and SharePoint</b>	<ul style="list-style-type: none"> <li>Extend the process control and insight of your enterprise resource planning (ERP) application to all employees via the familiar Microsoft Office system.</li> <li>Access Microsoft Dynamics AX using Enterprise Portal based on Microsoft Windows SharePoint Services and SharePoint Server.**</li> </ul>

\* Microsoft Dynamics Client for Microsoft Office named user license is required.

\*\* Microsoft Dynamics Client for Microsoft Office is available only with the Advanced Management licensing edition.

Features are organized by Business Ready Licensing edition. Actual editions may vary at the time of licensing.

For more information about Microsoft Dynamics AX 2009, visit [www.microsoft.com/dynamics/ax](http://www.microsoft.com/dynamics/ax).